



Resources Division

Patient Encounter Processing and Reporting (PEPR)

What It Is...



**This is how we look
at medical claims**

PEPR

PEPR is a web-based set of applications that allows analysis of purchased care claims and encounter data generated by the TRICARE Managed Care Support Contractors.

Key Features and Benefits

- Collects, validates and tracks purchased care data
- Analyzes data by region, state or military treatment facility
- Reports and scrutinizes purchased care data
- Prevents payment for duplicate, fraudulent or erroneous claims
- Predicts claims cost and workload data
- Reports billions of dollars annually in Department of Defense health expenditures



Highlight

November 2008: PEPR products helped the TRICARE Management Activity (TMA) Program Integrity Office identify over \$100 million in fraud, the largest fraud case in TRICARE history. Since then, with the use of PEPR, TMA continues to aggressively review practices and controls designed to reduce claims fraud.

What People Are Saying...

“This is a wonderful resource, especially since information is at your fingertips. Great!”

“It’s [overall ease of use] good.”

“It’s good, thanks.”

“I truly enjoy working with PEPR.”